



Scioto County Regional Water District No. 1

July 15, 2021

Due to recent confusion as to who is responsible for leaks that occur near customer connections, the water district has adopted the following policy. The policy will be implemented on September 1, 2021 and supersedes any previous policies or past precedents.

The water district will install, maintain, and operate a main distribution pipeline, and service lines to each individual tap. In order to simplify the customer's connection to the district meter setter, the water district will make a pigtail available for each customer connection. However, the pigtail and maintenance of the pigtail is not the responsibility of the water district. The district's responsibility ends at the pigtail's connection to the meter setter inside of the meter pit. In the event a pigtail becomes damaged or begins leaking, customers can obtain another pigtail from the water district by calling the business office during normal business hours and requesting one. In the event, any of the materials owned by the water district including but not limited to the meter pit, meter pit lid, meter, meter setter or radio read equipment is damaged by a customer or person(s) performing work for the customer, the customer will be charged for time and material to repair the damage. The water district is not responsible for any leak beyond the point where the pigtail connects to the meter setter or any charges incurred by customers or by contractors they hire.

